

Ripley Medical Centre



Edition 1 Spring 2018

YOUR

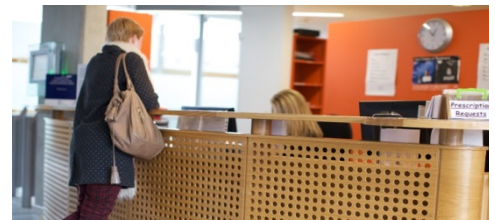
This newsletter has been jointly put together by the members of the practice's Patient Participation Group and the surgery team.

This newsletter aims to keep you updated about important changes within the practice that affect and influence the care you receive.

We aim to publish this newsletter quarterly. We hope you find it useful and would appreciate any feedback and comments, via the NHS Friends and Family feedback form.

Derbyshire Community Healthcare Service NHS Foundation Trust (DCHS)

From April 2016, Ripley Medical Centre became integrated within the NHS organisation of DCHS. The Trust has responsibility for managing all local hospitals, including Ripley and the majority of community health care services within Derbyshire. This has allowed the practice to access a wider range of clinical services and specialist professionals. This will be beneficial to all patients.



Repeat Medication

Please ensure you have sufficient medication to bridge the gap between ordering and it being ready to collect. Plan ahead for holidays and unforeseen events – make sure you don't run out!



Practice Contact Details

Telephone - 01773 303591

Website -

www.ripleymedicalcentre.co.uk

Practice Information

Surgery Opening Hours

Monday 08.00 - 18.30

Tuesday 07.00 - 18.30

Wednesday 08.00 - 18.30

Thursday 08.00 - 19.00

Friday 08.00 - 18.30

Doctors & staff

Dr S Milner – GP

Dr R Olding - GP

Dr I Lawrence – GP

Dr K Oyedele – GP

GP Registrar

Practice Manager

Sharon Draper

Advanced Nurse Practitioners

Helen Weston

Anna Williams – Trainee

Advanced Care Practitioner

Ruth Regan – Trainee

Practice Nurses

Leanne Brooks

Anne-Marie Mouncey

Healthcare Assistant

Clare Foster

Practice Based Pharmacist

Mahrukh Fatima

Community Pharmacist

Mr Tamber

Community Matron

Sharron Gilbert

Community Midwife

Margaret Hirst

Health Visitor

Amanda Donnelley

Counsellors

D. Short / C. Giermer

Patient Participation Group (PPG)

The purpose of the PPG is to foster good relations between this practice and its patients. This is achieved through monthly meetings, and the communication of comments and observations back to the practice, about your experience, and how if possible, it may be improved.

It is also a means of informing patients of any proposed developments which may affect them, for example, changes in opening hours. The PPG is **NOT** a forum for making complaints about the staff or the services provided.

Membership is open to all patients registered at the practice. If you feel you could contribute and participate in the Group, please do not hesitate to speak to the Reception staff or the Practice Manager Sharon Draper, who will forward your details accordingly.

Remember, you could make a difference to the services that Ripley Medical Centre provide, and have an influence in important changes affecting patient care within your local community.

Stephen Key – PPG Chair.

The NHS Friends and Family Test cards

(Feedback cards in reception and waiting area)

These cards are available for you to complete and provide feedback about your experience of our service. Your comments will help the practice understand your views of the care you received when using the surgery's services.

Please take a minute to complete one of these as your comments are read and are invaluable in achieving a better health care for YOU.