



New appointment system

How does it work?

If you need an **urgent same day appointment**, our new system means that you will see the right member of our team for what you need.

1. You call to book an urgent same day appointment.

Our reception staff will take some details about why you are calling.

2. A GP will assess your needs.

One of our GPs will check what you need and match you with the right member of our team.

3. We will contact you.

We will get in touch with you by text or phone call. We will let you know what happens next.

**These changes will be happening over the next few months.
Thank you for your patience.**